

A new and better way to submit maintenance requests.

Easily troubleshoot, schedule, and submit maintenance requests - 24/7

Starting August 10, 2026, all maintenance requests shall be submitted through this link:

[H-Town Living Maintenance Request](#)

If there is a true maintenance emergency, please call in a request at: (913) 444-9295

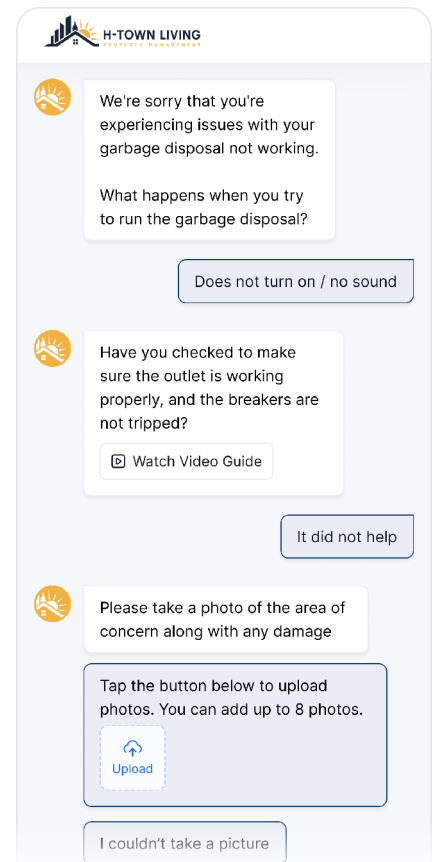
WHAT HAPPENS WHEN YOU SUBMIT A REQUEST

- 1 You get a reply right away**
We confirm your request within minutes. No waiting for normal business hours.
- 2 Quick checks & self-help**
For many issues, the system walks through simple steps to help provide fixes in real time
- 3 Share your availability**
Provide your preferred days and times. Service appointments are scheduled around your availability.
- 4 Your visit is confirmed**
H-Town Living schedules a professional, confirms the appointment, and keeps you aware of job details through completion.

THINGS TO KNOW

- ✦ Add a photo or short video. This will expedite repairs.
- ✦ Do not submit lease, rent, or payment questions through this maintenance request process.
- ✦ Your request submission transcript is captured and documented as part of the work order, so nothing gets lost along the way.
- ✦ Need to reschedule? Just reply in the same thread.

If it's an emergency (gas smell, active flooding, no heat in freezing weather, anything unsafe), say "emergency" in your request or call our emergency line. Those go straight to a person.



H-TOWN LIVING
PROPERTY MANAGEMENT

We're sorry that you're experiencing issues with your garbage disposal not working.

What happens when you try to run the garbage disposal?

Does not turn on / no sound

Have you checked to make sure the outlet is working properly, and the breakers are not tripped?

Watch Video Guide

It did not help

Please take a photo of the area of concern along with any damage

Tap the button below to upload photos. You can add up to 8 photos.

Upload

I couldn't take a picture

WHY THIS MATTERS

Speed & Communication

Immediate help and response, 24/7. Not the next business day

Self-Help

The system can help resolve issues without waiting to schedule service.

Maintenance Experience

H-Town Living wants to provide fast, high-quality, and professional maintenance.

Questions about a request?

Reach out to your property management team anytime.